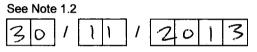


#### 1.1 Details of the society

Register number	5P002 714R5
Registered office address	60 HIGH STREET DUNBAR EAST LOTHIAN
Postcode	EH42 INH

## 1.2 Year end date (dd/mm/yyyy)



Rossivez Luna - 1.	
03 101 2007	

## Committee of management

If you  $a_r^{\dagger}re$  a club you do not need to give a year of birth in questions 1.3-1.6. The names of the members of the Committee at the date on which the return is signed should be entered below in BLOCK CAPITALS.

## 1:3 Details of Chairman

3 830

Name	MARK JAMES
Address	5 MANOR GARDONS
	BELHAVON GAST LOTHIAN
Postcode	ETT42 IQY
Year of birth	yyyy 1963
Business occupati and other directorships	on ENGRAY ADIVOSER

## 1.4 Details of Treasurer

Name	DUNCAN MOKINNELL	
Address	NOWMAINS DUNBAR	
	GAST LOTHIAN	
Postcode	Etta:2 170	
Year of birth	yyyy L951	
Business occupa and other directorships	RETRED	

## 1.5 Details of Secretary

Name	DAVID WILLIAMSON
Address	3 ROSOBORY PLACE
	DUNBAR CAST LOTHIAN
Postcode	Ettzz 1AQ
Year of birth	1999 L947
Business occupatio and other directorships	RETIRED

## 1.6 Details of Members of the Committee

Name	Address	Year of birth	Business occupation and other directorships	
JACQUIE BEIL	2HIGH STREET BELHAVEN ETTZZ INP	1958	SOCIAL WORKER	
Unonsicantis in Ligen Alsience		уууу		
MARY DARRAH	WAUGHTEN LODGE EAST LINTEN EH 40 3DY	уууу 1957	CONSUCTIONT DUNBAR COMMONI KITCHEN DARRAH ASSOCIA	
DougLAS HUMBHREY	1 HIGH STREET BELHANON EHAZ INP	, yyyy 1988	MANAGELAT LOUDONS CAFE	
SUSAN NUTTGENS	15A-CHURCH ST. DUNBAR CHAZ HHA	<sup>yyyy</sup> 1942	RETIRED	
		уууу		

Please use separate sheets of paper if you need more space.

Please indicate how many separate sheets of paper you have used.

All societies must answer the following questions whether the answers are yes or no, and provide all other information requested

- 1.7 Does the society take deposits (excluding withdrawable shares) within the provisions of the Financial Services and Markets Act 2000?
  - 🛛 No
  - 🗆 Yes
- 1.8 Does the society hold deposits (excluding withdrawable shares) taken previously, even though it does not currently take them, within the provisions of the Financial Services and Markets Act 2000?
  - 🛛 No
  - 🗌 Yes
- 1.9 Is the society a subsidiary of another society?
  - No 🛛
  - Yes
- 1.10 Does the society have one or more subsidiaries?

  - □ Yes
- 1.11 Is the society currently accepted by the Inland Revenue as a charity for tax purposes?

X	No	•	Continue	to a	uestion	1.12	2

☐ Yes → Give details below

Reference number of letter from Inland Revenue or the Scottish Charity number

You must confirm that you have attached a copy of the Inland Revenue's letter to this return

1.12 Is the society registered with the Homes and Communities Agency, Welsh Ministers or The Scottish Housing Regulator?

X No → Continue to question 1.14

 $\hfill\square$  Yes  $\blacktriangleright$  Select the one you are registered with below and provide the registration number

Homes and Communities Agency

U Welsh Ministers

The Scottish Housing Regulator

1.13 Is the society a registered social landlord?

M	No
---	----

- □ Yes
- 1.14 Does the society offer any insurance products?

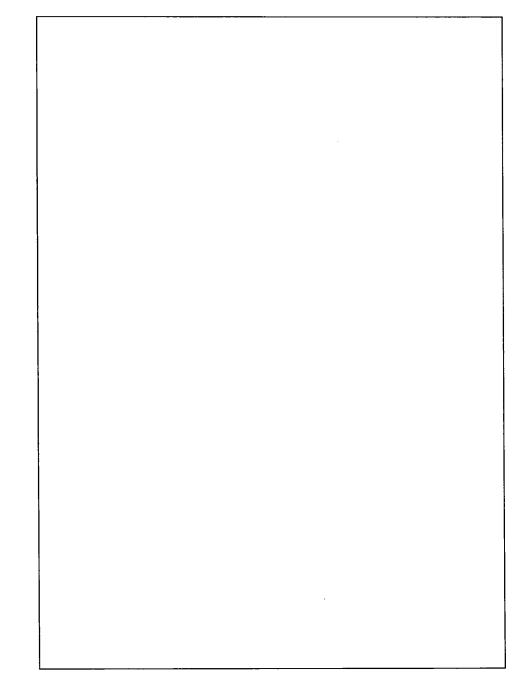
X	No	

- 🗆 Yes
- 1.15 Does the society undertake residential mortgage business?
  - No 🗹
  - □ Yes
- 1.16 Name of any organisation to which the society is affiliated

Name

## Benefit of the community societies

1.17 As once completed this return will be placed on the society's public file, benefit of the community societies are welcome to use the space below to provide a report for all those who may have an interest in the society. If provided, this report should cover the activities of the society during the financial period covered by the return and should set out how these activities have brought benefit to the community.



Please use separate sheets of paper if you need more space. Please indicate how many separate sheets of paper you have used.





## **Statistics**

We can use these figures in our Annual Report.

## **Account details**

## 2.1 You must enter the figures below

See notes for help on items E-T. Enter NIL where applicable

-		
A	Members at beginning of year	564
В	Members ceased during year	1
с	Members admitted during year	115
D	Members at end of year	678
E	Turnover for year	£244,651
F	Total of income and expenditure (receipts and payments added together)	€ 492,847
G	Net surplus/(deficit) for year	(£3,539)
н	Fixed assets	£83,108
1	Current assets	E 9,270
J	Total assets (equal to amount in row O, below)	292,378
к	Current liabilities	726,684
L	Share capital	£ 58,101
м	Long-term liabilities	£ 49,382
N	Reserves	(£41, 789)
0	Total liabilities, share capital & reserves (K+L+M+N) (equal to amount in J above)	292,378
All so	ocieties (excluding clubs) must comp	blete boxes P-T
Р	Investments in other Industrial and Provident societies	NONE
Q	Loans from members	£ 12,900
R	Loans from Employees' Superannuation Schemes	NIL
s	Dividends on sales	NIL
Т	Share interest	NIL

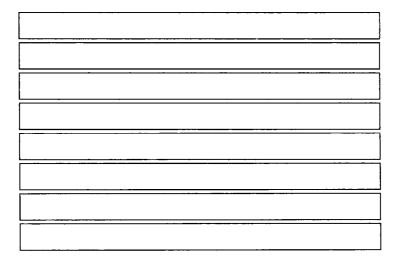
2.2 Names of subsidiaries as defined in Section 15 of the Friendly and Industrial and Provident Societies Act 1968

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•		
		at at a
	 	····
	 · · · · · · · · · · · · · · · · · · ·	

2.3 Names of subsidiaries not dealt with in group accounts (if any) and reasons for exclusions (as approved by the FCA)

The society must have written authority from us to exclude a subsidiary from group accounts



The audit

- □ Full professional audit → Continue to section 4
- Accountant's report Complete questions 3.2 and 3.3

3.1 Type of audit used for the attached accounts.

must be prepared by a registered auditor.

- Lay audit Unaudited
- ▶ Complete questions 3.2 and 3.3 Complete questions 3.2 and 3.3

If the society has used a full professional audit or an accountant's report then the report

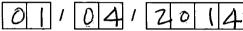
- 3.2 Do the society's registered rules allow the society not to undertake a full professional audit?
  - No Yes
- 3.3 Has the membership passed at general meeting, in accordance with section 4A(2) of the Friendly and Industrial and Provident Societies Act 1968, a resolution allowing the society not to undertake a full professional audit for the year of account in question?

  - ☑ Yes



#### Accounts

4.1 Date on which the accounts and balance sheet will be/were laid before the AGM (dd/mm/yyyy)



- 4.2 Has your society produced accounts to the minimum standard required?
  - Yes > you must confirm that you have attached the accounts and the audit/accountant's report bearing the original signatures of the auditor (if required by law), the secretary and the two committee members.



□ No → you must produce accounts to the minimum standard required, see notes for details.

## Signature - all societies to complete

## 4.3 The Secretary of the society must sign and date below

I certify that the information in this form is correct to the best of my knowledge and belief.

Name	DAND WILL AMON
Signature	BUNK
Phone number	01368 863239
Email	Daven 832 agnoil. com
Date	dd/mm/yy 38 06 14

## **Management Committee Report and Accounts**

## for the year ended 30 November 2013

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## **Company information**

Committee

Mark James Jacqui Bell

SP002714

60 High Street Dunbar East Lothian EH42 1JH

Chair

Mary Darrah **Douglas Humphrey** Duncan McKinnell Susan Nuttgens Dave Williamson

Treasurer

Secretary

Company number

Registered office

Accountants

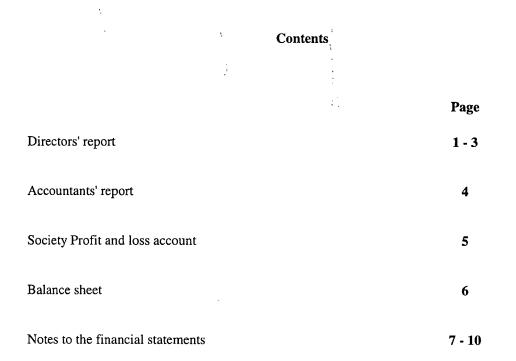
Bankers

Ian J Brown and Company 10B High Street Dunbar East Lothian EH42 1EL Royal Bank Of Scotland Dunbar Branch 105 High Street Dunbar EH42 1ES : : . 1. :

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## **Directors' report** for the year ended 30 November 2013

The Management Committee present their report and the financial statements for the year ended 30 November 2013.

The Management Committee recommends that no dividend be paid in this period.

#### **Principal activity**

Dunbar Community Bakery Limited is a Community Co-operative with the objects of carrying out any trade, business or service which may seem to the Co-operative to be conducive to its interests generally and to the interests of the Community it is established to serve.

## **Corporate Status**

The Society is incorporated with limited liability under the Industrial and Provident Societies Act 1965 to 2003. Net profits shall be applied as follows in such proportions and in such manner as may be decided by the Co-operative at the Annual General Meeting.

a. First to a general reserve for the continuation and development of the Co-operative

b. Secondly in payaing dividends on issued share capital at a rate not exceeding 10%

c. Thirdly in making payments for social or charitable purposes within the community served by the Co-operative.

#### **Members and Capital**

In the year 110 Members joined the Society contributing £10270 of share capital.Each share is issued at a value of £1 and each member has only one vote.

#### **Management Committee**

The Committee comprises not less than 3 and not more than 15 members.

Only members of the co-operative and representatives of organisations which are members may stand for election. New committee members are to be elected in accordance with procedures established by the co-operative. Generally committee members hold office until the next AGM following their election. Retiring members are eligible for re-election.

The committee members during the period were:

The committee memoers	during the period w	010.		
	Date	Date		Shares
	Appointed	Resigned		Held
Janet Barnes		Apr 2013		250
Jaccquie Bell	: *.		٩	100
Alasdair Bunyan		May 2014		20
Kate Darrah		Oct 2013		100
Mary Darrah	Oct 2013			150
Lea Harris	· · · · · · · · · · · · · · · · · · ·	May 2013		50
Douglas Humphrey	April 2014			20
Philip Immirzi	· · ·	May 2014		<u>∖</u> 20
Mark James	•		Chair	200
Duncan McKinnell	May 2013		Treasurer	600) v <sup>2</sup> '
Richard Murray		Jan 2013		20
Susan Nuttgens	April 2014			200
Philip Revell	:	April 2014		4100
Dave Williamson			Secretary	1200
	•			
		Page 1		

#### Directors' report for the year ended 30 November 2013

..... continued

#### Statement of Management Committee Responsibilities

We are required by law to prepare financial statements in accordance with applicable law and United Kingdom Generally Accepted Accounting Policies, which give a true and fair view of the state of affairs of the Society at the end of the financial year and of the result for the period to that date. In preparing those financial statements we are required to:

- Select suitable accounting policies and then apply them consistently;
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- Prepare the financial statements on the going concern basis unless it is not appriopriate to presume that the Society will continue in business.

We are responsible for keeping proper accounting records which disclose, with reasonable accuracy at any time, the financial position of the Society and to enable us to ensure that the financial statements comply with the Industrial and Provident Act 1965 and the Friendly and Industrial and Provident Societies Act 1968. We are also responsible for safeguarding the assets of theSociety and for taking reasonable steps for the prevention and detection of fraud and other irregularities, such as money laundering.

#### **Going Concern**

We are satisfied that the Society has adequate resources to operate as a going concern for the foreseeable future.

#### The Management of Risk

We are satisfied that the Society has a sound system of internal control to safeguard its assets and funds. The system of internal control is intended to manage rather than eliminate risks, and to give reasonable rather than absolute assurance.

The Society operates a system of internal controls which are designed to mitigate these risks. The procedures used by the Management Committee to monitor the Society and its internal control system include:

- An original business plan, which is being revised over time as the evolving situation dictates.
- Regular reporting of actual performance in terms of income and expenditure at monthly committee meetings.
- Annual review of the major risks to which the Society is exposed and he steps taken by management to mitigate those risks.
- The compilation and publication of annual financial accounts, which are reviewed by the committee.

As noted above, at least once a year, the committee reviews the major risks to which the Society is exposed, and the measures taken to mitigate these risks. The Management Committee identified the following categories as most significant:

- Fraud and misappropriation of assets
- Insufficient capital to continue trading
- Completeness of accounts
- "Ultra Vires" decisions being made during formal meetings

The Management Committee exercise their reponsibilities for risk management primarily through receiving and considering reports from management at their regular board meetings.

1 **Directors' report** for the year ended 30 November 2013 .

..... continued

#### Directors

This report was approved by the Management Committee on 1st Julyl 2014 and signed on its behalf by

Chair...

**Registered** Office 60 High Street Dunbar EH41 1JH

Murmson Secretary.

MURINNELL TREASURER.

## Chartered Accountants' report to the Board of Directors on the unaudited accounts of Dunbar Community Bakery Limited

We report on the financial statements on pages 9 to 14 for the year ended 30 November 2013. The financial reporting framework that has been applied in their preparation is applicable law and the Financial Reporting Standard for Smaller Entities (effective April 2008) (United Kingdom Generally Accepted Accounting Practice applicable to Smaller Entities).

#### **Respective Responsibilites of Officers & Reporting Accountants**

As explained more fully in the Statement of Management Committee Responsibilities set out on page five, the officers are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our resposibility is to carry out procedures designed to enable us to report our opinion in accordance with applicable law and Standards for reporting accountants' applicable in the United Kingdom.

As described on page five the Management Committee are responsible for the preparation of the financial statements. It is our responsibility to carry out procedures designed to enable us to report our opinion.

#### **Basis of Opinion**

Our work was conducted in accordance with the Statements of Standards for Reporting Accountants, and so our procedures consisted of comparing the accounts with the accounting records kept by the Society, and making such limited enquiries of the officers of the Society as we considered necessary for the purposes of this report. These procedures provide the only assurance expressed in our opinion.

#### **Unqualified Opinion**

In our opinion:

(a) the income and expenditure account and the balance sheet, are in agreement with the accounting records kept by the Society under s.1 of the Friendly and Industrial and Provident Societies Act 1968.

(b) having regard to, and on the basis of, the information contained in those accounting records, the 'income and expenditure account' and balance sheet have been drawn up in a manner consistent with the accounting requirements of the Industrial and Provident Societies Act 1965 and the Friendly and Industrial Provident Societies Act 1968.

(c) the Society satisfied the conditions for exemption from an audit of the financial statements for the year specified in s4(a)(1) of the Friendly and Industrial and Provident Societies Act 1968, and did not, at any time within that year, fall within any of the categories not entitled to the exemption specified in S4(a)(3) of the Friendly and Industrial and Provident Societies Act 1968.

an J. A

Ian J Brown and Company Chartered Accountants

1 July 2014

10B High Street Dunbar East Lothian EH42 1EL

## Dunbar Community Bakery Limited Society profit and loss account for the year ended 30 November 2013

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for the year	2013		2012	
	£	£	£	£
Turnover		244,651		193,694
Cost of sales		211,001		
Opening stock	1,518		1,779	
Purchases	71,603		72,207	
Closing stock	(1,500)		(1,518)	
		(71,621)		(72,468)
Gross profit	71%	173,030	63%	121,226
Administrative expenses	, 1,0	1,0,000		;
Wages and salaries	134,191		155,285	
Staff training			457	
Rent payable	8,625		7,800	
Rates	612		1,159	
Insurance	223		644	
Light and heat	3,971		6,755	
Cleaning	3,784		-	
Repairs and maintenance	6,052		6,621	
Printing, postage and stationery	726	· •	775	
Advertising	25		278	
Telephone	911		1,237	
Computer costs	23			
Hire of equipment	495		-	
Legal and professional	1,844		90	
Accountancy	3,233		5,711	
Bank charges	1,449		974	
Co-operative exhibition & meeting costs	618		1,058	
General expenses	670		-	
Subscriptions	408		460	
Amortisation on short leasehold	3,232		2,623	
Depreciation on fixtures & equipment	2,546		8,840	
Depreciation on fixtures de equipment				
		173,638		200,767
Operating profit/(loss)		(608)		(79,541)
Other income receivable				
Government grants received	7,646		67,578	
Bank deposit interest	4		16	
Other sales	-		620	
Other interest	12		-	
		7,662		68,214
Interest payable				
Interest on loans repayable				
in more than 5 years	2,931		4,019	
HP interest and fin. lease charges	-		1,692	
		(2,931)		(5,711)
Net profit/(loss) for the year		4,123		(17,038)
The brotte (1002) for the lost				

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## Balance sheet as at 30 November 2013

Fixed assets			•		
Tangible assets	5		83,108		87,138
Current assets					
Stocks		1,500		1,518	
Debtors	6	4,124		9,493	
Cash at bank and in hand		3,646		9,646	
		9,270		20,657	
Creditors: amounts falling					
due within one year	7	(26,684)		(36,683)	
Net current liabilities			(17,414)		(16,026)
Total assets less current					
liabilities			65,694		71,112
Creditors: amounts falling due					
after more than one year	8		(49,382)		(69,193)
Net assets			16,312		1,919
THE asses					
Capital and reserves					
Called up share capital	9		58,101		47,831
Profit and loss account	10		(41,789)		(45,912)
Shareholders' funds	11		16,312		1,919

These accounts were approved by the Management Committee and authorised for issue on 1st July 2014.

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Page 6

## Notes to the financial statements for the year ended 30 November 2013

#### 1. Accounting policies

#### **1.1.** Accounting convention

The financial statements are prepared under the historical cost convention and comply with financial reporting standards of the Accounting Standards Board.

Interest on loans and bank balances is credited to the profit and loss accounts as it accrues

#### 1.2. Turnover

Turnover represents the total invoice value, excluding value added tax, of sales made during the year.

#### 1.3. Tangible fixed assets and depreciation

Depreciation is provided at rates calculated to write off the cost less residual value of each asset over its expected useful life, as follows:

Leasehold properties	-	Straight line over the life of the lease
Fixtures, fittings		
and equipment	-	25% Reducing Balance

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#### 1.4. Rentals

Rentals payable under operating leases are charged on a straight line basis over the term of a lease

## 1.5. Stock

Stock is valued at the lower of cost and net realisable value.

#### 1.6. Pensions

Pension Contributions. The Society does not operate a Society pension scheme but operates a stakeholder pension scheme.

#### 2. Turnover

The total turnover of the company for the year has been derived from its principal activity wholly undertaken in the UK.

3.	Operating profit/(loss)		2013 £	2012 £
	Operating profit/(loss) is stated after charging: Depreciation and other amounts written off tangible assets		5,778	11,463
	and after crediting: Government grants		7,646	67,578
	Government grants	•		

No member of the Management Committee received payment during the year.

## Notes to the financial statements for the year ended 30 November 2013

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4.	Interest payable and similar charges		2013	2012
			£	£
	On loans repayable in five years or more	Ì	2,931	4,019
	Hire purchase interest		-	1,692
			2,931	5,711

5.	Tangible fixed assets	Long leasehold property £	Fixtures, fittings and equipment £	Total £
	Cost			
	At 1 December 2012	80,812	35,361	116,173
	Additions		1,748	1,748
	At 30 November 2013	80,812	37,109	117,921
	Depreciation			
	At 1 December 2012	11,152	17,883	29,035
	Charge for the year	3,232	2,546	5,778
	At 30 November 2013	14,384	20,429	34,813
	Net book values			
	At 30 November 2013	66,428	16,680	83,108
	At 30 November 2012	69,660	17,478	87,138
		:	=======================================	

Included above are assets held under finance leases or hire purchase contracts as follows:

	20	2013		)12
Asset description	Net book value	Depreciation charge	Net book value	Depreciation charge
Equipment			1,963	

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## Notes to the financial statements for the year ended 30 November 2013

..... continued

	commucu		
6.	Debtors	2013 £	2012 £
	Trade debtors	1,737	2,364
	Other debtors	. 1,087	990
	Prepayments and accrued income	1,300	6,139
		. 4,124	9,493
7.	Creditors: amounts falling due within one year	2013 £	2012 £
	Loans	18,357	16,722
	Net obligations under finance leases		
	and hire purchase contracts	-	1,744
	Trade creditors	5,040	7,278
	Other taxes and social security costs	549	2,611
	Accruals and deferred income	2,738	8,328
		26,684	36,683
8.	Creditors: amounts falling due after more than one year	2013 £	2012 £
	Loans	49,382	67,739

Net obligations under finance leases and hire purchase contracts

Page 9

1,454

69,193

49,382

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Notes to the financial statements for the year ended 30 November 2013

••••••	continued			
9.	Share capital		2013 £	2012 £
	Allotted, called up and fully paid 58,101 Ordinary shares of £1 each		58,101	47,831
	Equity Shares 58,101 Ordinary shares of £1 each	:	58,101	47,831

At 30th November 2011, the Management Committee suspended the withdrawal of shares. The entitlement of members to the assets of the Society is limited to the shares that they hold in the Society, together with any interest declared by directors on this shares.

Each share is issued at a nominal £1 per share and each member has only one vote.

10.	Equity Reserves	Profit and loss account £	Total £
	At 1 December 2012	(45,912)	(45,912)
	Profit for the year	4,123	4,123
	At 30 November 2013	(41,789)	(41,789)
11.	Reconciliation of movements in shareholders' funds	2013 £	2012 £
	Profit/(loss) for the year	4,123	(17,038)
	Net proceeds of equity share issue	10,270	7,971
	Net addition to shareholders' funds	14,393	(9,067)
	Opening shareholders' funds	1,919	10,986
	Closing shareholders' funds	16,312	1,919

## Dunbar Community Bakery

# Minutes of the ANNUAL GENERAL MEETING held at 19.00 on 1 April 2014 in the Bleachingfield Centre, Dunbar

Present (38): J.Adams, J.Barnes, N.Begg, J.Bell, E.Bremner, B.Cox, M.Darrah, J.Dorin, G.Ferguson, R.Flood, L.Glass, D.Humphrey, P.Humphrey, P.Immirzi, A.Inglis, M.James, I.Knox, A.Letch A.Lyall, P.Maule, A.McCoy, D.McKinnell, M.Menis, LM Miller, C.Morrison, S.Nuttgens, C.Paterson, R.Powell, P.Revell, N.Richerby, B.Richerby, G.Shotton, D.Smeed, H.Smith, M.Thomson, S.Tossell, A.Tossell, D.Williamson. Apologies: A.Bunyan. Bakery staff – Chloe, Natalie, Amy and Lesley – were also in attendance.

1 **Welcome**: The Chairman, Philip Revell, welcomed shareholders to the 5<sup>th</sup> AGM of the Bakery, and introduced Committee members.

2 **Accounts**: Philip Revell gave a presentation of the finalised Bakery accounts for the year to 30 November 2013. This showed that turnover for the year, at £245k, had met projections, and had left a small operating profit. The Bakery continued to offer a high quality product, it employed the equivalent of 7 full time posts, and it used local suppliers wherever possible. Discount to shareholders over the year totalled £8k. The accounts demonstrated that the Bakery can operate as a viable business.

3 However, the picture in and following the last quarter of the year has been less rosy, with a marked drop in turnover, flat trading over Christmas, Ross Baxter leaving in February, and the Bakery since losing its North Berwick stall.

4 There followed a range of questions from shareholders regarding operational issues and market opportunities, together with responses from the Management Committee.

5 **Motion**: In line with Rule 54(b) of the Bakery Constitution, the meeting agreed not to appoint a qualified auditor.

6 **Election of Management Committee**: Philip Revell intimated that he was standing down as Chairman. David Williamson clarified that it was for the shareholders at the AGM to appoint members to serve on the Bakery Management Committee, and that office bearers (Chairman, Treasurer and Secretary) would not be chosen from these members until the first Committee meeting.

7 The following (9) were duly proposed, seconded and appointed to serve on the Management Committee:- Philip Immirzi, David Williamson, Duncan McKinnell, Mary Darrah, Mark James, Jacquie Bell, Alasdair Bunyan, Sue Nutchins, and Douglas Humphrey.

8 **Future Plans**: Duncan McKinnell presented an overview on the Bakery's trading position. Specifically, he said that the recent monthly trading deficit had been about  $\pm 2.5$ k, and this rose to about  $\pm 4$ k per month when repayments were factored in. This was not sustainable.

9 He outlined 5 recovery actions that are being pursued or have been identified as a means of getting trading back to 2013 levels in the coming months, and these are:-

- Increasing the wholesale business (breads)
- Increasing the Bakery's presence at local festivals

- Initiating a local van service (through Spare Wheels) to generate new business in local villages
- Seasonal uplift in trade (already appearing with better weather)
- Efficiency savings/tactical price increases.

10 Duncan McKinnell also spoke about the capital position, and how the Bakery is presently operating without reserves. If any unexpected problem arises, there is nothing on which to fall back. He outlined Plan A, which is to seek up to £10k of new capital investment from shareholders, and correspondence on this will be sent out shortly to all shareholders. Philip Revell pointed out that any investor of £500 or more is entitled to a rebate of 30% under the Enterprise Investment Scheme, and that the scheme applies retrospectively for up to 2 years.

11 Alternatively, as a Plan B, shareholders could consider providing a loan (maximum  $\pounds$ 500) to the Bakery at an interest rate of 4% for 3 years.

12 There followed a range of questions/suggestions from shareholders. Points raised included the possibility of reducing or removing the discount while keeping the loyalty card; opening for 6 days again during summer months; putting out Bakery promotional material to early morning commuters at Dunbar Station; encouraging friends and neighbours to take out shares (target to reach 1,000); and making wholesale delivery links with other High Street traders.

13 **Survey Results**: Duncan McKinnell reported that the email survey of shareholders in January 2014 had elicited a very healthy 20% response rate. He presented a detailed breakdown of the results, which showed that 90% of the Bakery bread and patisserie product range is considered to be excellent or very good. Similarly, shareholders thought the staff to be excellent or very good.

14 **Close of Meeting:** Philip Revell closed the AGM by thanking everyone for their contribution, and inviting them to partake of some of the Bakery products provided. He was then presented with a special commemorative cake in recognition of his significant involvement with the Bakery project from its inception.